



EVOLVING **HOMELESSNESS** SERVICES

Community Advisory Council

May 27 2021 10:00 a.m. - 12:00 p.m.
via Zoom

Today's Agenda



10:00 a.m. - Welcome & Introductions

Rachel Gagnon, Toledo Lucas County Homelessness Board

10:05 a.m. - Previous Meeting Recap: 2021 Goals & Activities

Rachel Gagnon

10:15 a.m. - Equity & Justice Dialogue

10:50 a.m. - Break

11:00 a.m. - Where We're Going

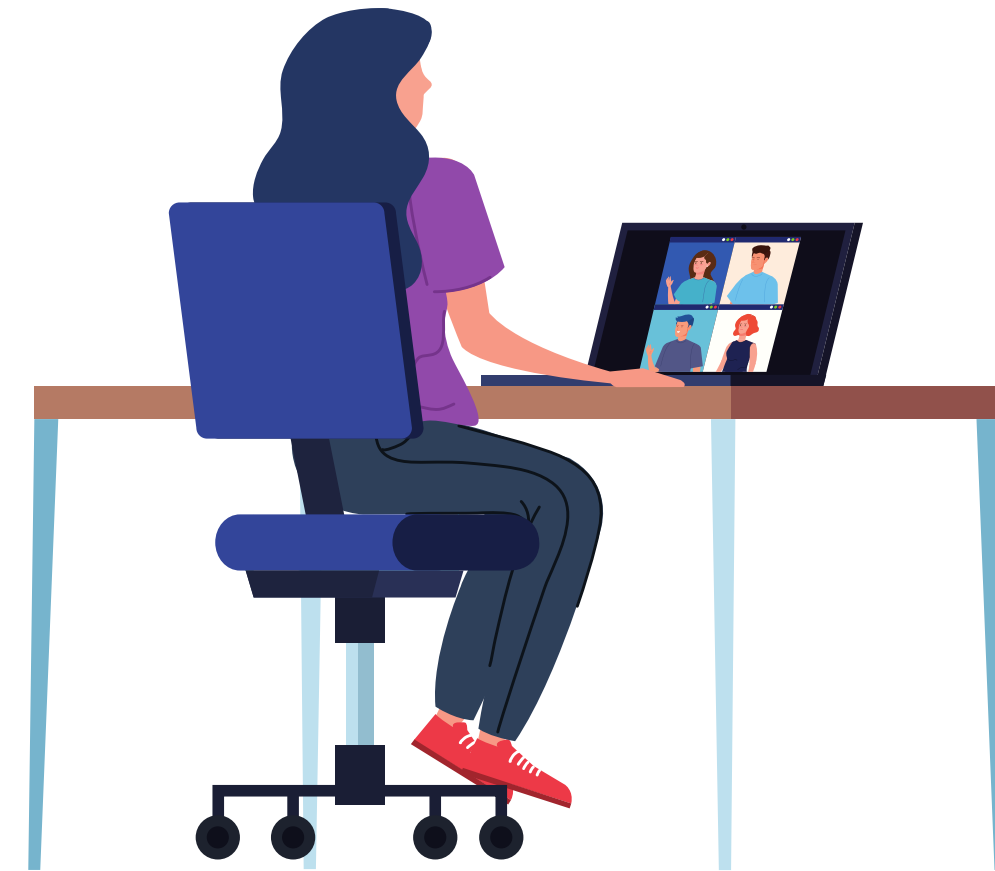
TLCHB Updates

LMH Updates

11:30 a.m. - Open Forum: Discussion/Announcements

Interactive Moment: Zoom Poll

Let's get a sense of who has joined us on the call today.



Recap of Last Meeting

TLCHB Plans for 2021

- Diversify and increase funding resources for CoC
- Develop a Strategic Plan for the Toledo Lucas County Continuum of Care
- Align major Continuum of Care programmatic areas to HUD best practices
- Improve the reputation and increase the presence of TLCHB in the community

Equity & Justice in our Continuum of Care

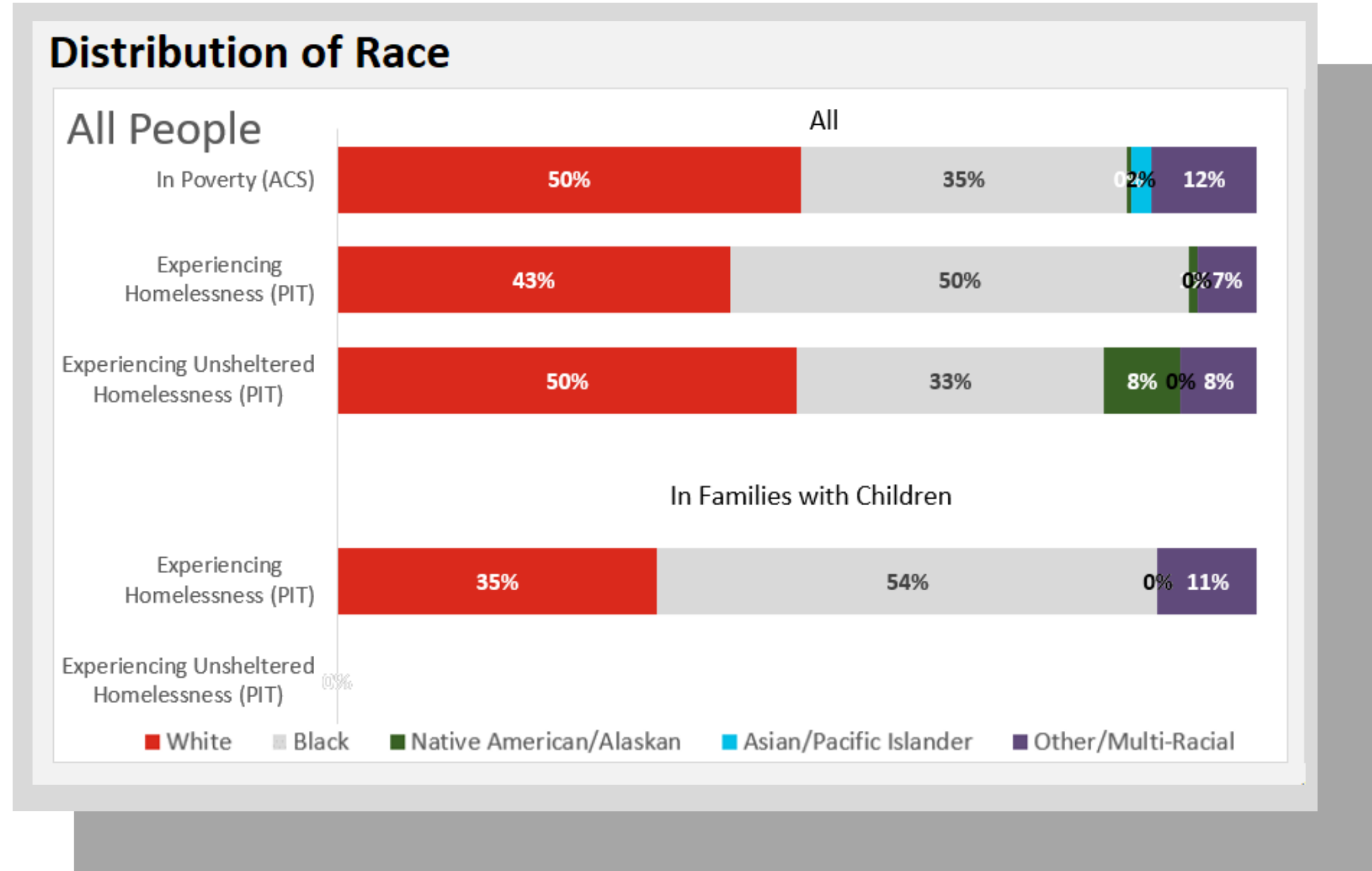


Equity & Justice in our Continuum of Care

General Population in Toledo Lucas Co. CoC*

- White: 72%
- Black: 19%
- Native American/Alaskan: 0%
- Asian/Pacific Islander: 2%
- Other/Multi-Racial: 6%

*American Community Survey (ACS) 2013-2017 5-yr estimates



CoC Analysis Tool 2.1

(<https://www.hudexchange.info/resource/5787/coc-analysis-tool-race-and-ethnicity/>)

Equity & Justice in our Continuum of Care



<https://youtu.be/rVcubnQbY2k>

Equity & Justice in our Continuum of Care

Suggestions from the Framework:

- Targeting assistance to those most impacted by structural inequity
- Outreach in specific communities using local allies
- Talk to and work with cross-over/feed-in systems
- Data tracking and "Functional Zero" system management (NEED < CAPACITY)
- Create access to non-congregate crisis options ("emergency housing")
- Develop pathways for economic access (bank accounts, IDs)
- Remove background checks where possible
- Prioritize dignity-centered care (no "one size fits all")
- Anti-gentrification policies
- Advocate for reform between intersection of law enforcement and homelessness
- Involve affected communities

Equity & Justice in our Continuum of Care

What could this look like for Toledo Lucas County CoC (to start)?

System-Wide Opportunities

- Promote and Incentivize Board and Staff Diversity
- Promote and require lived experience on all Boards/sub-committee work
 - Move away from a "check the box" mentality
- Advocate for justice-oriented policy reform (SOI/criminal background guidelines)
- Targeting new resources to marginalized communities
- Look at the data from both directions
- Explore more equitable assessment tools
- LISTEN. ASK QUESTIONS.

Internal Opportunities

- Increase hiring and subcommittee engagement to include more diversity and individuals with lived experience
- Enhance recruitment strategies for individuals with lived experience on policy reform and resource deployment discussions
- Revise internal policies to be more inclusive and equitable



Equity & Justice in our Continuum of Care

What Else?

- What is your organization doing?
- What could we as a system be doing?
- How can we make progress?
- Will you join in this decision?



Equity & Justice in our Continuum of Care

SHARE YOUR THOUGHTS...

Scan this code with your phone or visit:

<https://ahaslides.com/CAC527>



What steps are your organization taking to address racial disparities and ensure equity?

More inclusive hiring practices

Board discussions revolving around policy. EEO. Staff discussions regarding equity and justice. Participation in Ebeid inclusion discussions

Recently had Dialog to Change training at our organization. Conscious, intentional focus on this issue

Our best strategies are

1. Having individuals with lived experience and
2. having a large number of peer supporters on staff

Our board members are stating a committee to start discussion on how to reach more clients of different races. We also try to hire a diverse group of individuals.

Ensuring that our board of directors meets a skills matrix to represent diverse populations.

Education and partnering with other agency to help.

Reviewing hiring practices. Training. Discussion. Retaining persons with lived experience.

What steps should be taken by the Continuum of Care?

Tenant based protections

Look internally as to your own diversity among your staff & board. Look to providers for this expertise.

Unrestricted funding housing options

What if we could find funding for prevention which isn't covered by federal dollars and target those dollars to communities in need

Find \$\$ to hire people with lived experience to help solve the problem

Look at metro housing authority restrictions

Implement client autonomy and honor choice.

Interview people with lived experience or who are journeying through the CoC to ensure that all voices are at the table, help avoid unintended consequences

Offer more training on inclusion and diversity at all levels of the continuum and how each organization can be better stewards in this area. This training should be ongoing, offered quarterly and mandatory at least once a year for each partner. To take it a step further, each partner should have a plan in place to



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Offer more training on inclusion and diversity at all levels of the continuum and how each organization can be better stewards in this area. This training should be ongoing, offered quarterly and mandatory at least once a year for each partner. To take it a step further, each partner should have a plan in place to ensure that they are inclusive and diverse in their everyday processes. That plan should be updated at least yearly.

Short Break



Where We're Going: TLCHB Updates

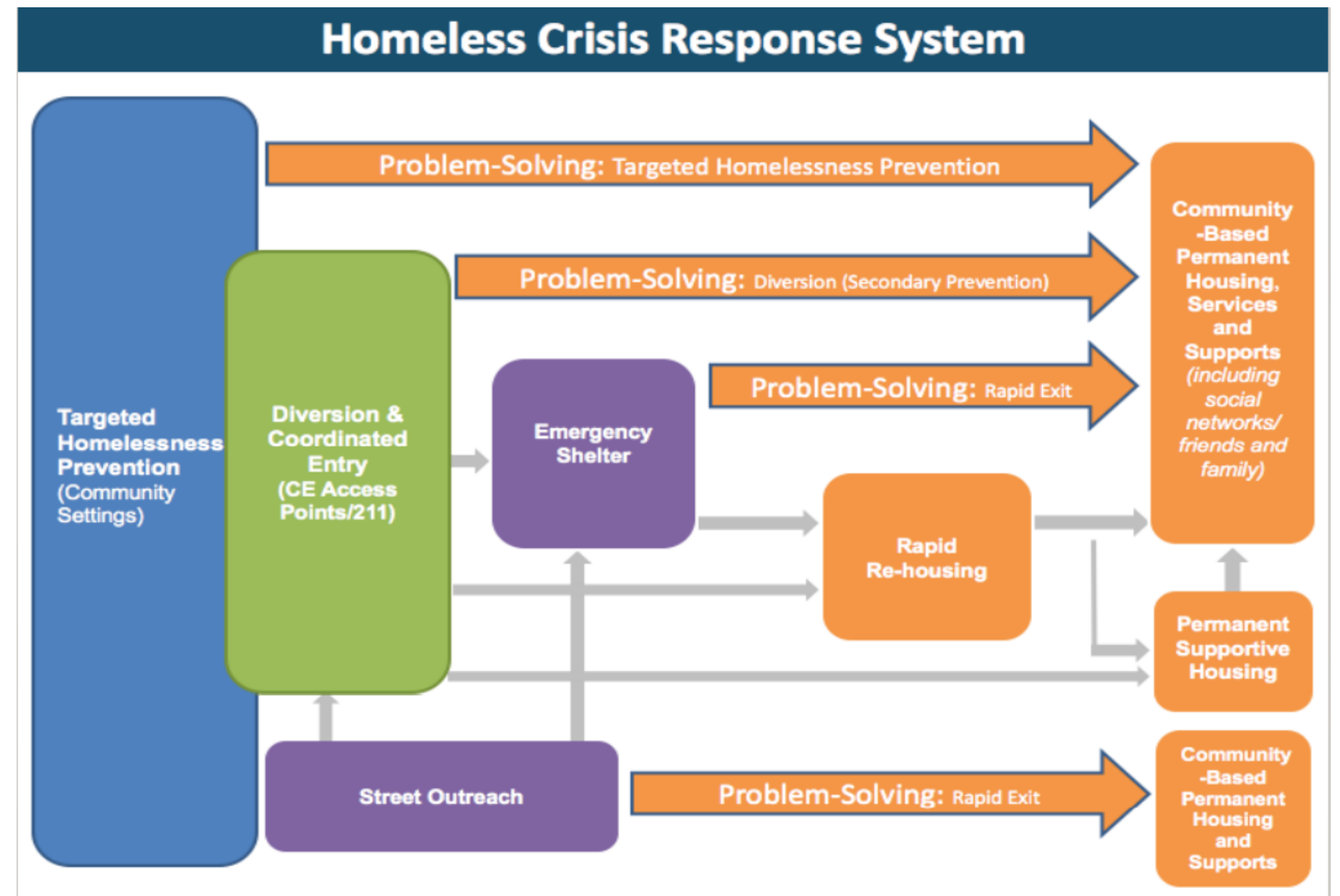


Rachel Gagnon
Executive Director

Housing Problem Solving Initiative

HOUSING PROBLEM SOLVING ELEMENTS

- Services: Case management, Crisis resolution, Family reunification. Housing search and navigation, Connection to mainstream resources, Mediation, Transportation, Certifications/license for employment
- Direct Client Assistance: Rental Arrears, Utility Arrears, Short-Term Rental Assistance, Application Fees, Background/Credit Checks, Moving Truck, Storage, First/Last month's rent, Security Deposit, Supplies (i.e., furniture, kitchen utensils)
- Staffing may include: Case managers, Outreach Workers, Call Center Staff, Diversion Specialist, Coordinated Entry Staff
- Training: Skills (i.e., trauma-informed care; mediation; motivational interviewing; conflict resolution; implicit bias); System implementation (i.e., understanding how problem-solving fits into system response; ensuring race equity); Data collection and reporting
- Planning and Implementation: Revised policies and procedures; Marketing materials, System design planning; Data Collection"



No Barriers Housing Update

- No Barriers Housing Voucher Update
 - 2020 → 2021
- HUD Housing First Standards Assessment



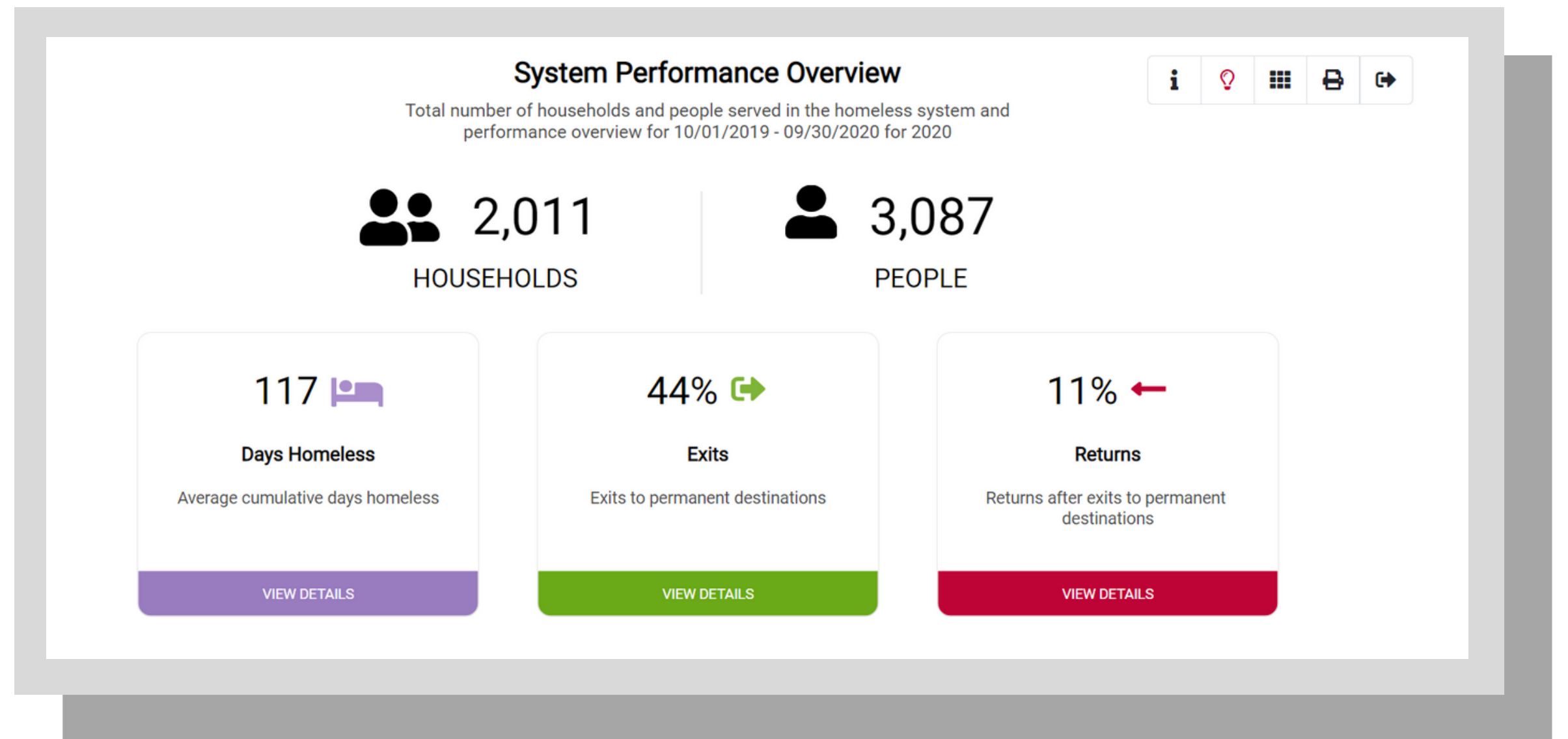
04/02/2021

LMH Awards Additional Tenant-Based Housing Choice Vouchers to Successful Program Partners

Toledo, Ohio Friday, April 2, 2021 - Lucas Metropolitan Housing (LMH) has awarded additional tenant-based housing choice vouchers to two program partners who have continued to maximize their program utilization above the LMH-required standard of 95%.

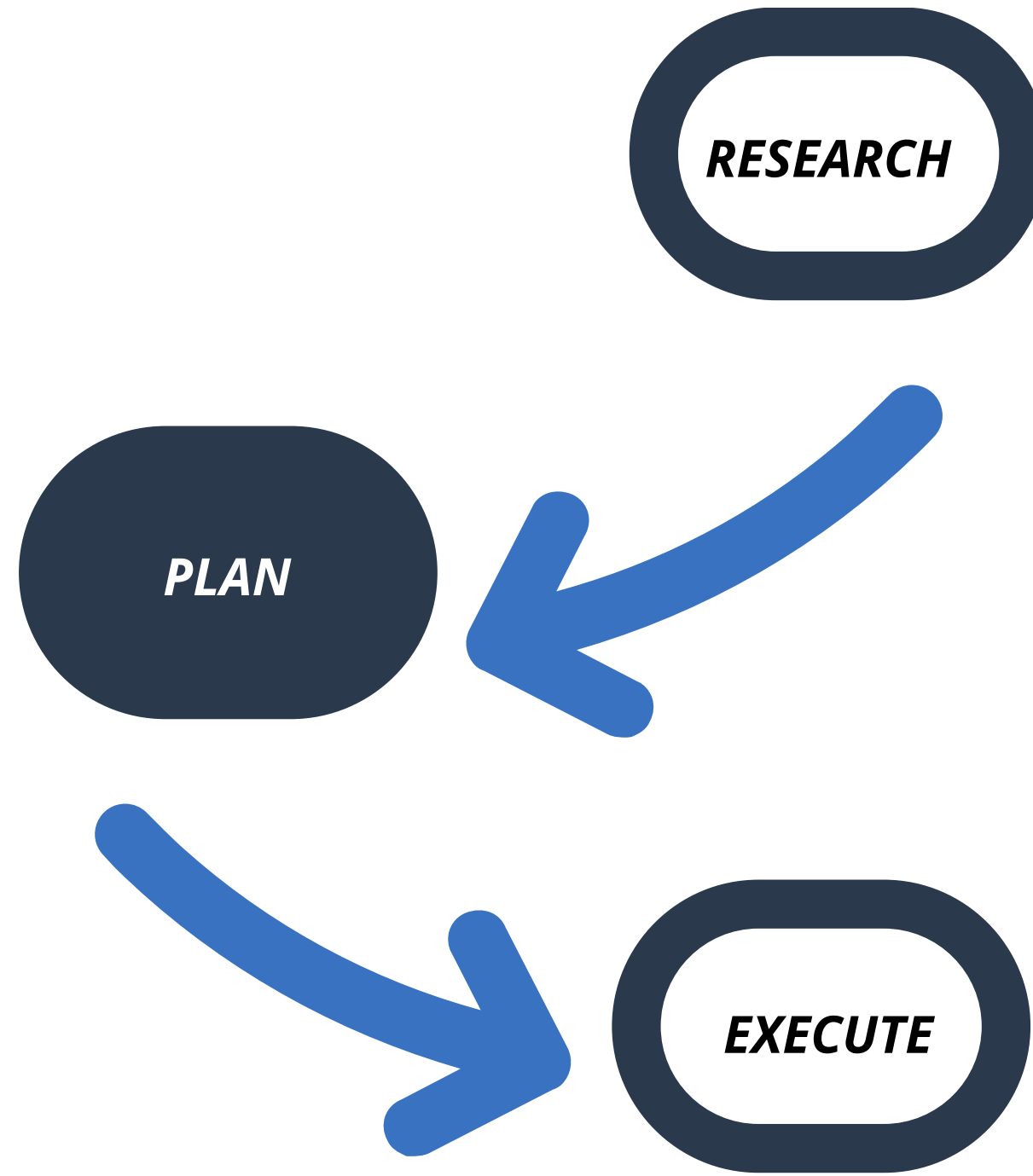
Quality and Performance Subcommittee Update

- Scorecard development
- Target analysis



CoC Strategic Planning Initiative Update

Continuum of Care
Strategic Plan



Notice of Funds Available (NOFA) Update-- 2021



HUD EXCHANGE *Resources and assistance to support HUD's community partners*

[Home](#) | [Programs](#) | [Resources](#) | [Training](#)

FY 2021 CoC Program Registration: CoC Review Step Now Open

This message was originally sent out on the SNAPS HUD.gov mailing list. HUD Exchange is redistributing this message for awareness. Instructions to subscribe to the HUD.gov listserv are located at the end of this message.

This message only applies to Continuums of Care (CoCs) Collaborative Applicants.

The CoC Review Submission Due Date is May 14, 2021 by 5:00 PM EDT.

Who must complete this step?

Collaborative Applicants who requested Unified Funding Agency (UFA) designation must access the CoC Review step in [e-snaps](#), review HUD's determination, and either accept or dispute.

Emergency Housing Vouchers



OFFICE OF COMMUNITY PLANNING
AND DEVELOPMENT

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
WASHINGTON, DC 20410-7000

May 10, 2021

Dear Continuum of Care Partner:

Today, HUD announced the award of 70,000 Emergency Housing Vouchers (EHVs) to almost 700 Public Housing Agencies (PHAs) across the country. These vouchers are funded through the American Rescue Plan and can be used to provide tenant-based rental assistance to individuals and families who are:

- homeless,
- at risk of homelessness,
- fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or
- recently homeless.

EHVs provide a unique opportunity to creatively and equitably house some of the most vulnerable people in our communities. To encourage partnerships and community collaboration, HUD is requiring that PHAs administering EHVs partner with their local Continuums of Care (CoCs) and receive referrals from the local Coordinated Entry System. HUD is challenging communities to embed the principles of racial equity throughout the planning and implementation of EHVs in their community. By doing so, communities will be able to serve those most affected by the pandemic to achieve equitable outcomes.

Emergency Housing Vouchers Feedback

SHARE YOUR THOUGHTS...

Scan this code with your phone or visit:

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Where We're Going: Lucas Metropolitan Housing Update



Anneliese Grytafey
Chief of Staff

U.S. Dept. of HUD: Choice Neighborhoods Initiative



U.S. Department of Housing and Urban Development

Public and Indian Housing

Choice Neighborhoods Planning Grants NOFA
FR-6400-N-38
09/14/2020

The HUD Choice Neighborhoods Initiative (CNI) is a highly-competitive, transformational grant program with the goal to address struggling neighborhoods with distressed public and/or HUD-assisted housing through a comprehensive approach to neighborhood revitalization. Choice Neighborhoods Planning grants are the first step in the pursuit of Choice Neighborhoods Implementation grants (\$30-35 million).

Choice Neighborhoods Planning Grant:

- 10 awards expected nationwide
- Maximum award \$450,000, with up to \$150,000 awarded for early action activities
- Deadline: September 14, 2020

HUD Choice Neighborhoods Initiative

Junction Choice Website

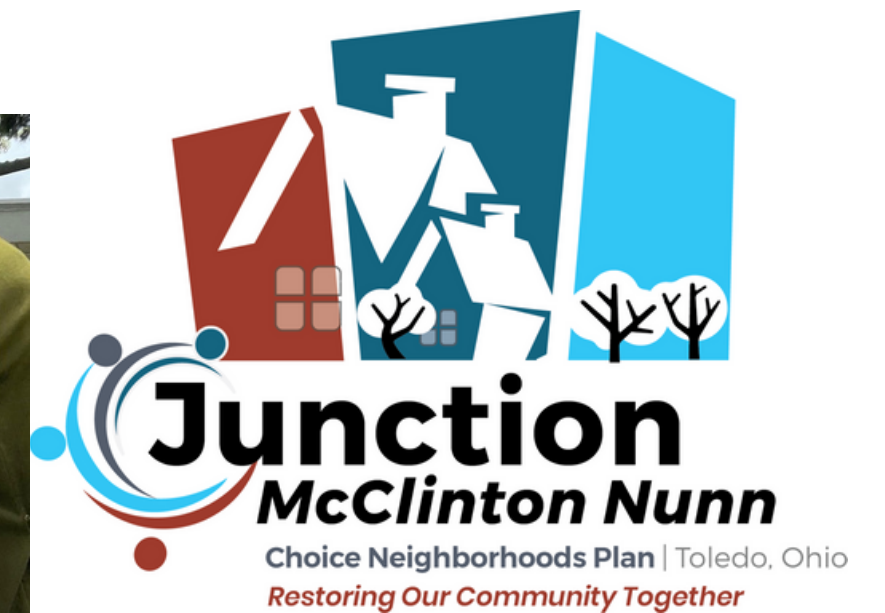
<https://junctionchoice.com/>

The screenshot shows the homepage of the Junction Choice website. At the top, there is a navigation bar with several tabs: 'tal Login', 'Home - National H...', 'Bill Tracker - Great...', 'mobility_geo.pdf', 'PHADA - Breaking...', 'Materials - COHHIO', 'CoC - San Diego -...', and 'HUD User Home |...'. Below the navigation bar is a large header section with a colorful graphic of houses and trees. The main title is 'Junction McClinton Nunn' in a large, bold font, with 'Choice Neighborhoods Plan | Toledo, Ohio' and 'Restoring Our Community Together' in smaller text below it. A horizontal menu contains links for 'ABOUT', 'PLANNING PROCESS', 'FREQUENTLY ASKED QUESTIONS', 'COMMENT & PARTICIPATE', 'EVENTS', 'PRESENTATIONS AND DOCUMENTS', and 'SURVEYS'. The main content area features a large image of a group of people standing in front of a building, with a large portrait of a man overlaid on the right side. Below the image is the text 'Welcome to the Junction-McClinton Nunn Choice Neighborhoods Plan Website!'. To the right of the image is a 'Welcome!' section with a paragraph of text and a 'Take a video tour of the neighborhood!' section with a video player. Below the video player is an 'Upcoming Events' section with a list of events, including 'McClinton-Nunn Kick-Off Event' on April 30, 2021, from 11:00 am to 2:00 pm.

HUD Choice Neighborhoods Initiative - April 30 Event

Resident Engagement Kick Off Event

- Kick-off event and celebration event with LMH, residents, elected officials, and partners
 - A fun event with food, prizes, games
 - Date: April 30, 2021
- Recruit Resident Ambassadors for outreach
- LMH and Resident Ambassadors conduct needs Assessment
- Focus Groups
- Visioning Sessions
- Replacement Housing Workshops



Resident Services



Libby Schoen
Vice President of Resident Services

New Staff Announcement!

Housing Stability Initiative

Housing Stability

Ensure that all of our residents with rental arrearages have every opportunity to take advantage of assistance.

Due Diligence

Demonstrate to the community that LMH serves with a #SenseOfCompassion and that we have done our due diligence in supporting our residents in maintaining housing.

Funding

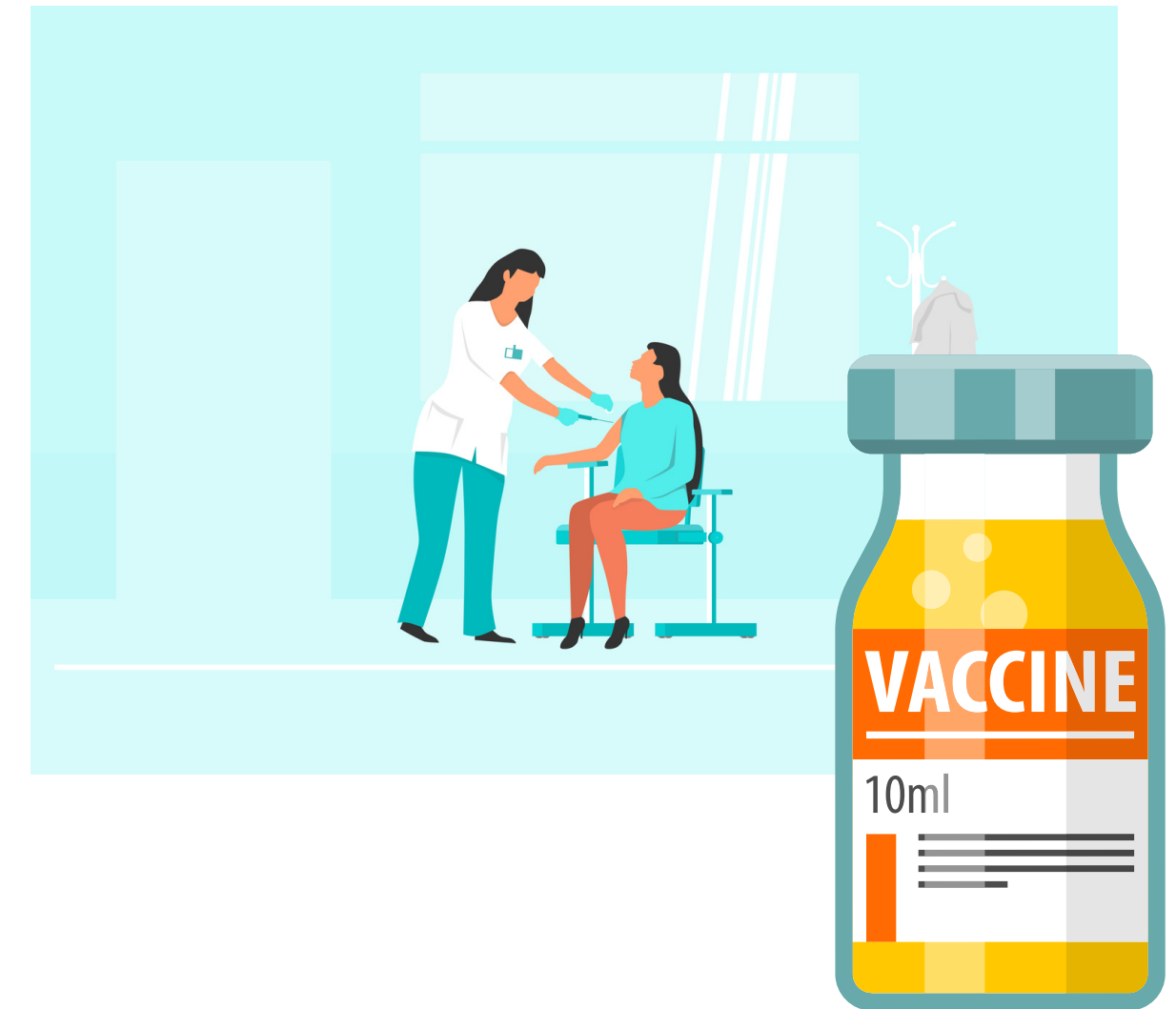
Tap and fully utilize all applicable sources of funding, whether managed internally by LMH or externally, by agencies like the City of Toledo.



Vaccination Initiative

Vaccination Clinics for Residents

- April 17 at Oak Terrace
- April 21 at McClinton Nunn
- April 27 at Harry Hansen Terrace
- May 19 - Elmdale/Mercer
- May 27 - Weiler Homes



Partnerships:



**Health Partners
of Western Ohio**



Ohio

Department of
Aging

LUCAS
METROPOLITAN
HOUSING

Thumbs Up 2.0 - Beautification Initiative



Thumbs Up 2.0

An 8 week-long initiative to engage residents and bring together LMH team members to beautify the grounds of our communities.

Kick-Off Event

The Kick-Off Event was held on April 28th at Birmingham Terrace.

Open Forum & Group Discussion



Uniting the Players



Community Advisory Council 2021

- Thursday, February 25, 2021 10:00 am - 12:00 pm
- Thursday, May 27, 2021 10:00 am - 12:00 pm
- Thursday, August 26, 2021 10:00 am - 12:00 pm
- Friday, November 19, 2021 10:00 am - 12:00 pm



Register here: <http://bit.ly/CACAUG21>