



CoC Check-up

[Glossary](#)

I. CoC Governance and Structure

1.1. The CoC has a clear direction and purpose.

The CoC has a written vision, mission and/or purpose statement

- Yes
- No
- Unknown

Answer the next three questions if you answered Yes to previous question

The vision/mission/purpose statement clearly states the purpose of the CoC.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

The vision/mission/purpose statement is understood and supported by CoC stakeholders.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

The vision/mission/purpose is periodically reviewed and updated.

- Yes
- No
- Unknown

Comment:

While committees etc. are made up of a variety of folks, including stakeholders. To say it is clearly understood by all stakeholders is a goal in the works but not yet fully achieved. The governing structure to oversee the CoC, including planning, and the CoC projects is the Toledo Lucas County Homelessness Board (HB). The HB staffs and oversees the Toledo HMIS project. Defined goals are spelled out in its strategic plans. The CoC structure can benefit from improvement. The CoC has inadequate staffing level to achieve full results.

1.2. The CoC has a governing structure to oversee the CoC, including CoC planning, infrastructure, and CoC projects.

The CoC has a written document describing the roles and responsibilities of the primary decision-making

group.

- Yes
- No
- Unknown

The CoC primary decision-making group has a fair and transparent process for selecting CoC administrative agent, fiscal agent and/or UFA (as applicable), and HMIS lead.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

The CoC primary decision-making group provides adequate oversight of CoC administration and infrastructure, including CoC staff (administrative and fiscal) and HMIS.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

The CoC primary decision-making group has a written agreement with administrative agent/entity employing CoC administrative staff outlining roles and responsibilities of CoC administrative staff.

- Yes
- No
- Unknown

The CoC primary decision-making group has a written agreement with HMIS lead agency outlining roles and responsibilities of HMIS lead agency.

- Yes
- No
- Unknown

The CoC has a fair and transparent process for selecting members of the primary decision-making group.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

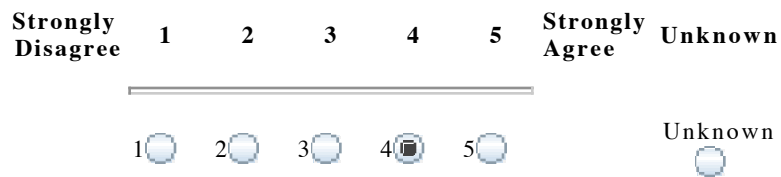
The CoC has committees, sub-committees, and/or working groups to accomplish CoC goals and management.

- Yes
- No
- Unknown

Only answer the next question is answered Yes to the previous question.

Committee/sub-committee/working group roles and responsibilities are well-defined and understood by CoC stakeholders.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree



Comment:

While more respondents answered agreed to roles and responsibilities of committees/subcommittees being well-defined and understood, several disagreed with this statement. It is also evident that more work needs to be done in defining roles and responsibilities and communicating this more clearly to stakeholders.

1.3. The CoC primary decision-making group and related committees/subcommittees/working groups have active and diverse membership.

Stakeholders participating in CoC governance include representatives from:

	Not sufficient	1	2	3	4	5	Sufficient	Unknown
CoC housing and service providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/>
Mental health service providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Substance abuse service providers		<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Physical health service providers		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Justice/Corrections		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Education (K-12)		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
U.S. Department of Veterans Affairs (VA)		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Workforce development/employment assistance providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

(continued) Stakeholders participating in CoC governance include representatives from:

	Not sufficient	1	2	3	4	5	Sufficient	Unknown
Youth/foster-care providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Domestic violence providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Consumers (persons who are homeless and/or formerly homeless)		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Local government(s)		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Private businesses		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Landlords		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Public Housing Authority(ies)		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
ESG/HPRP Grantee(s)		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

(continued) Stakeholders participating in CoC governance include representatives from:

	Not sufficient	1	2	3	4	5	Sufficient	Unknown
Legal service providers		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Faith-based community		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>
Academic/research community		<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Philanthropic community		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

Other public and private service providers

 Unknown

Comment:

1.4. The CoC primary decision-making group has a formal, fair, and transparent process for governing the CoC and making decisions.

The CoC primary decision-making group has a process for ensuring stakeholders have an opportunity to provide input into the decision-making process

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC decision-making process is understood by all stakeholders

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC has a written conflict of interest policy

- Yes
- No
- Unknown

The CoC primary decision-making group actively seeks to prevent/address conflicts of interest

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC has a clear process for communicating decisions

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC primary decision-making group has a process for evaluating and selecting projects for inclusion in the annual CoC application for federal funding.

- Yes
- No
- Unknown

Only answer the next five questions if you answered Yes to the previous questions.

The process has been approved by the CoC primary decision-making group.

- Yes
- No
- Unknown

The process and rating/ranking criteria are described in writing.

- Yes
- No
- Unknown

Rating/ranking criteria reflect clear linkages to CoC strategic plan and goals.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	1	2	3	4	5		Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

The process is conducted in a fair and impartial manner

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time	1	2	3	4	5	All of the time	Unknown
<hr/>							
	1	2	3	4	5		Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

The process includes a formal opportunity to appeal decisions.

- Yes
- No
- Unknown

The CoC primary decision-making group sets annual performance goals/targets for **HUD-funded CoC projects**.

- Yes
- No
- Unknown

The CoC primary decision-making group has a process for periodically monitoring and evaluating the performance of **HUD funded CoC projects** (apart from evaluation conducted during HUD application process).

- Yes
- No
- Unknown

The CoC primary decision-making group sets annual performance goals/targets for **other non-HUD funded CoC projects**.

- Yes
- No

Unknown

The CoC primary decision-making group has a process for periodically monitoring and evaluating the performance of *other non-HUD funded CoC projects*.

- Yes
- No
- Unknown

The CoC primary decision-making group sets annual performance goals/targets for *overall CoC* performance.

- Yes
- No
- Unknown

The CoC primary decision-making group has a process for monitoring and evaluating *overall CoC* performance.

- Yes
- No
- Unknown

Only answer the next three questions if you answered Yes to the previous questions.

The process has been approved by the CoC primary decision-making group.

- Yes
- No
- Unknown

The process is described in writing.

- Yes
- No
- Unknown

The process is conducted in a fair and impartial manner.

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time 1 2 3 4 5 **All of the time** **Unknown**

1 2 3 4 5 Unknown

Comment:

The CoC adopts HUD performance measurements and is preparing to set the community impact performance measurement goals as the CoC shifts to embrace the objectives of HEARTH. HM does receive HMIS generated reports on several target areas: Length of stay; exits to permanent housing; recidivism; income at entry and exit; veteran status; number of families with children experiencing homelessness. HB receives HMIS generated performance reports and the staff of HB reviews APR. However, more can and should be done in periodically monitoring and evaluating HUD funded CoC projects as the CoC moves forward.

1.5. The CoC primary decision-making group uses data (PIT, HMIS, other) in a systematic manner to make informed decisions.

The CoC primary decision-making group uses performance data in the annual CoC application review process to evaluate projects and allocate resources
 Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/> Unknown

The CoC primary decision-making group uses data to inform other CoC decision-making (e.g., system design, project funding, provision of technical assistance, etc.)
 Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

The CoC primary decision-making group uses the following data sources to make decisions:

	Don't use at all	1	2	3	4	5	Use when relevant	Unknown
Housing Inventory Data		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/> Unknown
Annual/Biennial Point In Time Data		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/> Unknown
Performance data generated from HMIS		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/> Unknown

Comment:

Beginning in 2012, applicants must submit an HMIS generated APR report as part of the application process. Data-driven decisions have been more in play for the last six months. Challenges with former HMIS administrators effected the CoC's ability to do so. Changes in administrators has made a significant difference in the CoC's ability to generate accurate, timely data that can be used to make informed decisions.

II. CoC Plan and Planning Process

2.1. The CoC has a strategic plan to prevent and end homelessness in the CoC and the plan provides direction for the CoC.

The CoC has a written strategic plan to prevent and end homelessness.

- Yes
- No
- Under development
- Unknown

If you answered Yes to previous question then continue with the following questions otherwise skip to Element 3.1.

The CoC strategic plan is also the community's "TenYear Plan" or other community-wide plan to prevent/end homelessness.

- Yes
- No
- Unknown

Only answer the next question if you answered No to the previous questions.

The CoC strategic plan and the "Ten Year Plan" or other community-wide plan to prevent/end homelessness are consistent with one another and do not have conflicting goals/objectives, etc.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The CoC strategic plan is consistent with CoC mission/vision.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The plan covers all subpopulations (e.g., chronically homeless, severely mentally ill, Veterans, youth, etc.), rather than just certain subpopulations.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

Only answer the next question if you answered 1,2or 3 to the previous question.

If the plan does not cover all subpopulations, which subpopulation(s) are excluded? (Check all that apply.)

- Chronically homeless
- Severely mentally ill
- Chronic substance abuse
- Veterans
- Persons with HIV/AIDS
- Victims of domestic violence
- Unaccompanied youth (under 18)
- Unknown

The plan is informed by review of local HMIS, PIT, and other data.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The plan incorporates best practices or evidence-based practices that successfully prevent and end homelessness.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The plan is consistent with the Federal Strategic Plan to prevent and end homelessness ("Opening Doors").

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The plan incorporates local ESG/HPRP resources to accomplish CoC goals/objectives.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 **Sufficient** **Unknown**

1 2 3 4 5 Unknown

The plan includes leveraging/coordination with other HUD resources accounted for in local Consolidated Plan(s) (i.e., HOME, CDBG, NSP, and HOPWA) to accomplish CoC goals/objectives. (check all that are included in the plan)

- HOME
- CDBG
- HOPWA
- NSP
- Unknown

The plan includes leveraging/coordination with other mainstream systems and resources (e.g. PHA, TANF, job training) to accomplish CoC goals/objectives. (check all that are included in the plan)

- TANF-funded assistance
- Workforce dev/Employment supports
- Substance abuse services
- Veteran's Administration
- Social Security Administration
- Child welfare
- Mental health services
- Local Housing Authority

- SNAP/ Food Stamps
- Schools/Local Educational Agencies (LEAs)
- Medicaid/Healthcare services
- Corrections
- Other (Identify)
- Unknown

Local discharge plans/policies established by **foster care** system are consistent with CoC strategic plan.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	System does not have discharge plan	Unknown
<hr style="width: 100%;"/>								
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>

Local discharge plans/policies established by **healthcare** system are consistent with CoC strategic plan.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	System does not have discharge plan	Unknown
<hr style="width: 100%;"/>								
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>

Local discharge plans/policies established by **mental health** system are consistent with CoC strategic plan.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	System does not have discharge plan	Unknown
<hr style="width: 100%;"/>								
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>

Local discharge plans/policies established by **corrections** system are consistent with CoC strategic plan.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	System does not have discharge plan	Unknown
<hr style="width: 100%;"/>								
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>

- The plan includes measurable goals, performance indicators and targets toward achieving identified goals.
- Yes
 - No
 - Unknown

Only answer the next five questions if you answered Yes to the previous questions.

Performance targets meet or exceed HUD's national goals/objectives for HUD funded CoC projects.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
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1 2 3 4 5 Unknown

Performance indicators/targets include outcome-based targets reflecting client, project, and system change vs. activities/outputs.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Performance targets are measurable.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Goals and performance indicators/targets are set for the following: (Check all that apply.)

- Reducing/ending chronic homelessness
- Preventing/ending homelessness for Veterans
- Preventing/ending homelessness for families, children and youth
- Preventing/ending homelessness for single adults
- Reducing length of time persons remain homeless
- Reducing returns homelessness
- Overall reduction in number of persons who experience homelessness
- Overall reduction in number of persons are homeless for first time
- Increasing employment for persons who experience homelessness
- Increasing income of persons who experience homelessness
- Increasing utilization and/or receipt of mainstream benefits
- Other (Identify)
- Unknown

The plan is recognized and supported by CoC stakeholders.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The plan is recognized and supported by local government and political leadership in the CoC.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

The plan includes public relations and communications strategy (i.e., strategy to produce and disseminate annual report or other public information on plan progress for education and advocacy purposes).
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Comment:

While the CASE plan adopted in 2008 does not contain the goals, performance indicators and targets, the CoC governance has adopted these in several areas and will included them in the review and revision of the CASE Plan in late 2012. The CoC recognizes the importance of determining goals; performance indicators/targets in all areas listed above and are in the process of doing so. The plan notes necessity of participation by all mainstream systems and resources but does not name them specifically. This will be better spelled out in the above mentioned revision.

2.2. The CoC has an inclusive and transparent process for development of and/or periodic updating of the CoC strategic plan.

The CoC primary decision-making group has a process for developing and/or reviewing and updating the strategic plan.

- Yes
- No
- Unknown

Only answer the next question if you answered Yes to the previous question.

The planning process is inclusive and involves key CoC and community stakeholders, including government representatives, business leaders, the philanthropic community, etc.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>		<input type="radio"/>

Comment:

A CoC authored Plan to Prevent, Reduce and End Homelessness was vetted by stakeholders and providers. It was subsequently endorsed by local government and adopted by the CoC in July 2008. Each year since with the exception of 2011 an annual CoC community wide meeting was held to report on the Plan and to review its status and seek input on changes. This document will be revised and vetted throughout the CoC so as to place a stronger emphasis on strategies and outcomes to meet established performance targets/measurements for community impact on preventing, reducing and ending homelessness. This will be presented for review, comment and adoption by the community-wide CoC. The Plan is annually articulated within the City of Toledo Consolidated Plan submissions to HUD.

2.3. The CoC has a formal process in place to support implementation of the strategic plan.

The CoC primary decision-making group has tasked a specific committee or other body with overseeing implementation of the plan.

- Yes
- No
- Unknown
- N/A

There is a written action plan to support implementation of the strategic plan.

- Yes
- No
- Unknown
- N/A

Only answer the next five questions if you answered Yes to the previous question.

The action plan includes specific steps and timelines.

- Yes
- No
- Unknown

The action plan identifies responsible entities.

- Yes
- No
- Unknown

Actions taken to date are having a positive impact on achievement of CoC goals identified in the CoC strategic plan.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr style="width: 50%; margin: 0 auto;"/>							
	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

The action plan is reviewed and updated at least annually.

- Yes
- No
- Unknown

On what date was the action plan last reviewed and updated?

(mm/dd/yyyy)

Comment:

HB had had committees in place to oversee implementation of the plan, however these are currently under review and will likely be reorganized. Former action plans will also need to be revised.

III. CoC Infrastructure and Administrative Capacity

3.1. Administrative Capacity: The CoC has adequate capacity to manage the administrative

responsibilities of the CoC.

Approximate number of CoC staff (paid or volunteer) responsible for regular administrative tasks of the CoC (estimated full-time equivalent (FTE), excluding FTE dedicated to HMIS functions).

FTE(s)

The CoC has sufficient staffing (paid or volunteer) to manage the regular administrative tasks of the CoC, relative to the scope and scale of CoC funding and commitments.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

CoC staff is knowledgeable of technical assistance resources and opportunities.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC has capacity, policies, and procedures in place to monitor and ensure that HUD-funded projects are operating in accordance with HUD provisions and the project design set forth in the application.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC seeks to ensure that, to the maximum extent practicable, HUD-funded project sponsors involve individuals and families experiencing homelessness through employment, volunteer services, or otherwise, in constructing, rehabilitating, maintaining, and operating facilities for the project and in providing supportive services for the project as required by Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u).

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC seeks to ensure that CoC projects are protecting individuals and families fleeing or attempting to flee domestic violence by maintaining client record confidentiality and ensuring the secrecy of domestic violence service delivery locations.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC seeks to ensure that CoC projects serving families with children and unaccompanied youth experiencing homelessness designate a staff person to ensure children are enrolled in school, connected to appropriate services, and placed near their school of origin (or provided transportation to school of origin) to minimize disruption of education.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC primary decision-making group is aware of and understands fair housing laws.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC seeks to assure that HUD-funded project sponsors affirmatively further fair housing by periodically reviewing project policies and protocols implemented by CoC projects.

- Yes
- No
- Unknown

CoC projects seek to affirmatively further fair housing through dissemination of fair housing information to CoC projects and project participants.

- Yes
- No
- Unknown

Comment:

The CoC lead agency is committed to increasing its administrative capacity. Optimally, the work requires 2.5 FTE to conduct the work it is called to achieve for ht CoC. The CoC staff relies on the volunteer efforts of several task forces: the CoC Exhibit One; Citizens Review; and the current HPRP Program Team. As to sufficient staffing, while talented and capable, will require additional staffing to address the newly revised regulations for ESG and anticipated SHP. The systematic change will necessitate additional monitoring and evaluation of performance measures. Staff is unable to meet all administrative responsibilities in a sufficient and timely manner.

3.2. Fiscal Capacity: The CoC has adequate capacity to manage the fiscal responsibilities of the CoC.

The CoC has a method for ensuring HUD-funded project sponsors have developed, implemented, and are adhering to appropriate internal fiscal control and fund accounting procedures (e.g., requests audit reports with project applications, self-certification of adequate accounting practices).

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 **Sufficient** **Unknown**

1 2 3 4 5 Unknown

The CoC helps support a diverse range of funding and cash/in-kind match opportunities for HUD-funded project sponsors.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 **Sufficient** **Unknown**

1 2 3 4 5 Unknown

The CoC has a procedure in place to review and verify cash/in-kind match for HUD-funded projects.
Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient **1** **2** **3** **4** **5** **Sufficient** **Unknown**

1 2 3 4 5 Unknown

In the last three years HUD-funded project sponsors have been able to obligate/ expend funds and complete projects within specified timelines (i.e., no funds have been recaptured).
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree **1** **2** **3** **4** **5** **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Based on your current level of understanding, is your CoC considering asking HUD to become a Unified Funding Agency (UFA)?

- Yes
- No
- Unknown

The CoC has or is working to identify a capable agent, consensually-agreeable to key community partners, to serve as CoC fiduciary for all projects.

- Yes
- No
- Unknown

The CoC has adequate capacity (staffing and other resources) to monitor HUD-funded project sponsor compliance with HUD fiscal regulations, including auditing of financial management and fund accounting procedures.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient **1** **2** **3** **4** **5** **Sufficient** **Unknown**

1 2 3 4 5 Unknown

Comment:

The CoC has some work ahead of itself, specifically in increasing its fiscal capacity, but the goal is to do so by 2013. Even with its limited staff, the CoC has demonstrated that it is capable of managing its fiscal responsibilities as demonstrated in being the direct recipient of several grants which require fund-accounting and reports. The CoC audit support this statement recognizing that it is a burden that will be eased with more staffing.

3.3. Information Management Capacity: The CoC has adequate capacity to manage the HMIS responsibilities of the CoC.

The CoC has policies and procedures in place to ensure the HMIS adheres to the HUD 2004 HMIS Technical Standards.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient **1** **2** **3** **4** **5** **Sufficient** **Unknown**

1 2 3 4 5 Unknown

The CoC has policies and procedures in place to ensure the HMIS is in compliance with the 2010 HMIS Data Standards.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The CoC has written HMIS participation agreements with organizations that enter client-level data into HMIS.

- Yes
- No
- Unknown

The CoC has policies and procedures in place to monitor and assure data quality and compliance with data standards.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 Sufficient Unknown

1 2 3 4 5 Unknown

The HMIS lead agency generates regular data quality reports.

- Yes
- No
- Unknown

Which types of data quality checks are performed? (Check all that apply.)

- Missing data/null value rate
- Consistency with project target population
- Consistency with project capacity
- Consistency with case file records
- Unknown

Data quality reports are generated... (Check all that apply.)

- Monthly
- Quarterly
- Semi-Annually
- Annually
- Other

Unknown

The HMIS lead agency reports or otherwise informs the CoC lead decision-making group of data quality concerns.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC primary decision-making group provides ongoing management of and guidance to the HMIS lead agency through a data subcommittee or other formal mechanism.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The HMIS lead agency has adequate funding and resources (excluding staffing) to fulfill its responsibilities related to HMIS software vendor management, end user training and technical assistance, data quality, report generation, and other responsibilities.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The HMIS lead agency has adequate staffing to fulfill its responsibilities.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

In which area(s) does the HMIS lack adequate capacity (funding and/or staffing)? (Check all that apply.)

- HMIS software vendor management
- End user training & technical assistance
- Data quality control
- Report generation
- Other responsibilities

CoC participating projects *understand* the data collection requirements of the 2010 HMIS Data Standards.

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time 1 2 3 4 5 **All of the time** **Unknown**

1 2 3 4 5 Unknown

1 2 3 4 5 Unknown

CoC participating projects are *compliant* with the data collection requirements of the **2010** HMIS Data Standards.

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time 1 2 3 4 5 **All of the time** **Unknown**

1 2 3 4 5 Unknown

CoC participating projects *understand* the Privacy and Security standards in the 2004 HMIS Technical Standards.

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time 1 2 3 4 5 **All of the time** **Unknown**

1 2 3 4 5 Unknown

CoC participating projects *adhere* to the Privacy and Security standards of the 2004 HMIS Technical Standards.

Choose one: 1 - None of the Time; 2 - Sometimes; 3 - Neutral; 4 - Use Most of the Time; 5 - All of the Time

None of the time 1 2 3 4 5 **All of the time** **Unknown**

1 2 3 4 5 Unknown

The CoC lead *understands* HUD reporting requirements related to APR's.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC lead *understands* HUD reporting requirements related to the AHAR.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC lead *understands* HUD reporting requirements related to the Homeless Pulse Report.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

HUD-funded CoC projects *understand* HUD reporting requirements related to APRs.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

Data from the HMIS is generally useful and reliable for the CoC and participating agencies.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The HMIS can generate reports for use in monitoring and evaluating system and project performance.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input type="radio"/>	5	<input checked="" type="radio"/>	Unknown	<input type="radio"/>

The HMIS can generate project-level HUD APRs, per HUD reporting requirements and specifications.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input checked="" type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The HMIS can generate system level data for the AHAR, per HUD reporting specifications.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input type="radio"/>	5	<input checked="" type="radio"/>	Unknown	<input type="radio"/>

The HMIS can generate system level data for the Homeless Pulse Report, per HUD reporting specifications.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input checked="" type="radio"/>	4	<input type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

The HMIS can generate reports that meaningfully support CoC planning and project development.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown				
<hr/>											
1	<input type="radio"/>	2	<input type="radio"/>	3	<input type="radio"/>	4	<input type="radio"/>	5	<input type="radio"/>	Unknown	<input type="radio"/>

1 2 3 4 5 Unknown

The CoC has 75% or more bed coverage in the HMIS for each established AHAR category (i.e., emergency shelter, transitional housing, and permanent supportive housing).

- Yes
- No
- Unknown

Which categories have less than 75% bed coverage in HMIS (presently or as of last bed coverage analysis)? (Check all that apply.)

- Emergency shelter-Individuals
- Emergency shelter-families
- Transitional housing-individuals
- Transitional housing-families
- Permanent supportive housing-individuals
- Permanent supportive housing-families
- Unknown

Which data were accepted for inclusion in the AHAR in the most recent AHAR data collection process? (Check all that apply.)

- Emergency shelter-Individuals
- Emergency shelter-families
- Transitional housing-individuals
- Transitional housing-families
- Permanent supportive housing-individuals
- Permanent supportive housing-families
- No data submitted
- Unknown

The CoC has maintained the same HMIS software since initial HMIS implementation or two years (which ever is longer).

- Yes
- No
- Unknown

The CoC currently has no plans to change HMIS software.

- Yes
- No
- Unknown

The CoC has utilized the same HMIS lead agency since initial HMIS implementation or two years (which ever is longer).

- Yes
- No
- Unknown

The CoC currently has no plans to change the HMIS lead agency.

- Yes
- No
- Unknown

Comment:

HMIS is a project within the CoC lead agency. As the lead agency increases its capacity it's involvement with HMIS can increase. There is an HMIS committee made up of community entities and stakeholders that meets regularly with HMIS staff and CoC Director to monitor, review and revise policies and procedures. The initial lead agency for HMIS was a homeless service provider, although the provider did not manage the project. This was done through a community advisory group. In 2006, the management of HMIS came under the auspices of the CoC lead agency. In 2011 the HUD HMIS grant was also assumed by the CoC lead. Policies and procedures encompass technical, privacy, security, and other standards (<http://bit.ly/wDsHPk>). Monthly data completeness reports, quarterly data incongruity reports, plus incidental reports (for reviewing APR data, etc). The CoC was not incorporated at the time HMIS became mandatory. One of the SHP service providers "parented" HMIS until the CoC administrative office was established. HMIS SHP project was transferred to the CoC office in 2011. The CoC currently has no plans to change the HMIS lead agency. HMIS responsibilities are handled well. Current HMIS staff exceptional!

IV. CoC Housing and Services

4.1. The housing and services available in the community(ies) served by the CoC are accessible by persons who are homeless or at-risk of homelessness and are sufficient and effective at preventing and ending homelessness.

Targeted homelessness prevention assistance is available across the CoC for persons at-risk of literal homelessness.

Choose one: 1 - None Available; 2 - Some Available; 3 - Neutral; 4 - Mostly Sufficient Amount Available; 5 - Sufficient amount available

None Available	1	2	3	4	5	Sufficient amount available	Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

Additional targeted homelessness prevention resources are:

- Under Development
- Planned
- Not Planned Due to Resource Constraints
- Not Planned
- Unknown

Homelessness prevention resources are targeted to persons most at-risk of literal homelessness.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Persons most at-risk of literal homelessness can easily navigate and access homelessness prevention assistance across the CoC.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Homelessness prevention assistance providers are effective at linking persons to community-based and mainstream resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Homelessness prevention assistance providers are effective at helping persons to maintain or obtain permanent housing.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Homelessness prevention assistance providers are effective at preventing literal homelessness for persons served.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Local discharge practices of the **foster care** system do not result in direct discharge to homelessness.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Local discharge practices of the **healthcare** system do not result in direct discharge to homelessness.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Local discharge practices of the **mental health** system do not result in direct discharge to homelessness.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Local discharge practices of the **corrections** system do not result in direct discharge to homelessness.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Temporary shelter (i.e., emergency shelter and facility-based transitional housing) is available within the CoC for persons with no other appropriate temporary or permanent housing options.

Choose one: 1 - None Available; 2 - Some Available; 3 - Neutral; 4 - Mostly Sufficient Amount Available; 5 - Sufficient amount available

None Available 1 2 3 4 5 **Sufficient amount available** **Unknown**

1 2 3 4 5 Unknown

Additional temporary shelter is:

- Under Development
- Planned
- Not Planned Due to Resource Constraints
- Not Planned
- Unknown

Persons experiencing homelessness can easily navigate and access temporary shelter across the CoC.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Temporary shelter providers assess persons requesting shelter to first determine whether other appropriate temporary or permanent housing options are available.
Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Temporary shelter providers divert persons with other appropriate temporary/permanent housing options to homelessness prevention and/or other community resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Temporary shelter is decent, safe and sanitary.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

Temporary shelter providers ensure all persons assisted have a housing goal plan as soon as possible after admission.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Temporary shelter providers seek to move assisted persons to permanent housing as quickly as possible.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Temporary shelter providers are effective at linking persons who are homeless to permanent housing options and resources (either directly or via a housing search/placement provider).

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Transitional housing (facility-based) providers only serve persons who cannot otherwise be more appropriately assisted with transitional services in permanent housing.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

Re-housing and housing stabilization assistance is available within the CoC for persons experiencing homelessness.

Choose one: 1 - None Available; 2 - Some Available; 3 - Neutral; 4 - Mostly Sufficient Amount Available; 5 - Sufficient amount available

None Available	1	2	3	4	5	Sufficient amount available	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

Additional re-housing and stabilization resources are:

- Under Development
- Planned
- Not Planned Due to Resource Constraints
- Not Planned
- Unknown

Persons experiencing homelessness can easily navigate and access a range of re-housing and housing stabilization assistance across the CoC.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

Re-housing and housing stabilization assistance providers are effective at linking persons to communitybased services and mainstream resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

Re-housing and stabilization providers are effective at linking persons to permanent housing options.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

Re-housing and stabilization providers are effective at ending homelessness for persons served.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		Unknown <input type="radio"/>

Permanent supportive housing (PSH) is available within the CoC for persons who are homeless, disabled and for whom PSH is the most appropriate housing option.

Choose one: 1 - None Available; 2 - Some Available; 3 - Neutral; 4 - Mostly Sufficient Amount Available; 5 - Sufficient amount available

None Available	1	2	3	4	5	Sufficient amount available	Unknown

	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

Additional permanent supportive housing for persons who are homeless and disabled is:

- Under Development
- Planned
- Not Planned Due to Resource Constraints
- Not Planned
- Unknown

Persons who are homeless and disabled can easily navigate and access permanent supportive housing across the CoC.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown

	1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

PSH providers are effective at linking persons to community-based services and mainstream resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown

	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

PSH providers utilize Medicaid to pay for Medicaid eligible services for residents receiving Medicaid benefits.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown

	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

PSH providers partner with local PHA(s) around specific PSH projects (e.g., providing preferences and/or subsidy set-asides for homeless persons, allocating public housing units for PSH use, etc.).

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown

	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

PSH providers are effective at assisting PSH residents to move to more independent housing, when desired and appropriate.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Street outreach is available within the CoC for persons who are homeless and have difficulty accessing services and housing.

Choose one: 1 - None Available; 2 - Some Available; 3 - Neutral; 4 - Mostly Sufficient Amount Available; 5 - Sufficient amount available

None Available	1	2	3	4	5	Sufficient amount available	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Additional or improved street outreach services are:

- Under Development
- Planned
- Not Planned Due to Resource Constraints
- Not Planned
- Unknown

Street outreach providers are effective at finding and engaging persons who are literally homeless.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Street outreach providers ensure all persons assisted have a housing goal plan as soon as possible after contact and engagement.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Street outreach providers are effective at linking persons to community-based services and mainstream resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Street outreach providers are effective at linking persons to temporary and permanent housing options in the community.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Street outreach providers are effective at ending homelessness for persons served.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Comment:

Through HPRP the prevention and placement projects are accessible although the resources are limited for providing financial assistance. There is much work to be done within the CoC to address post HPRP, in particular, the issue of services rendered by our shelters, including the assessment process, housing placement plans etc... We are developing a Coordinated Entry System (CES) that will address this in a more systematic and accountable manner among those providers participating in CES. The CoC has sent Standards for the operations, services and administrative responsibilities of homeless / prevention providers. Monitoring by the City of Toledo assures these standards are being met. However, there are some shelters in our area who do not receive public funds, are not interested in receiving public or those private funds requiring adherence to the standards and I have no way of knowing if they meet them. Consumers report they do not and whenever possible consumers are directed toward providers who do adhere to the standards. The street outreach we have with PATH and VA do an excellent job. We also have a youth - harm reduction outreach effort. There are a couple other private outreach efforts that seek to meet basic needs but are not as eager to secure a housing plan for individuals. In addition, there are simply not adequate resources for diversion or prevention. HPRP centralized intake works well but needs expansion and development to become a fuller coordinated entry. Affordable housing that is deemed safe/ healthy housing is limited. Providers work hard to link the clients with all mainstream resources clients are eligible for. The CoC knows it needs to do a better job on the macro level to work with mainstream resource decision makers to streamline access and coordinated impact for long term housing stability. The CoC has a central point of contact for its HPRP project and is currently working on expanding this effort for the entire provider system (or at least those who wish to participate) which will include an in-depth assessment and priority tool for service dispatch either to fast housing, temporary housing, permanent supportive housing and/or diversion. The CoC, still transitioning to a true collaborative, has agencies that network and work cooperately toward a client's betterment. However, due to agencies "chasing the dollars" in the past, true integration of housing AND services has only been recently been accepted of participating agencies, who remain leery of changes to how they operate. It is always a struggle to have agencies who are not directly funded through the CoC to "buy in" to the philosophy of the CoC and truly understand that dollars that come into the community supports the community as a whole, even if not their direct agency. The central point of contact/traige is still under development. This necessary change requires planning, buy in and adequate communication. Good system for HPRP. needs to be continued.

4.2 The CoC functions as an integrated system of housing and services.

CoC projects have written interagency procedures for making streamlined, effective referrals and documenting the referrals in case files.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

CoC projects have written procedures for sharing client-level information and coordinating case management and/or client-level services across projects, services, and funding streams.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

CoC projects effectively coordinate with mainstream systems and resources (e.g., TANF agency, school system, etc.) to identify and link persons/families experiencing a housing crisis to emergency housing assistance (i.e., homelessness prevention assistance or temporary shelter, as appropriate).

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/> Unknown

Which mainstream systems and resources are the CoC not coordinating with effectively to identify and link persons/families experiencing a housing crisis to emergency housing assistance (i.e., homelessness prevention assistance or temporary shelter, as appropriate)? (Check all that apply.)

- TANF-funded assistance
- Workforce dev/Employment supports
- Substance abuse services
- Veteran's Administration
- Social Security Administration
- Child welfare
- Mental health services
- Local Housing Authority
- Schools/Local Educational Agencies (LEAs)
- Healthcare services
- SNAP/Food Stamps
- Corrections
- Other
- Unknown

The CoC has a central point of contact/triage for persons experiencing a housing crisis.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
<hr/>							

1 2 3 4 5 Unknown

The CoC uses a vulnerability assessment or similar assessment tool/process to identify and prioritize persons who are homeless and disabled for permanent supportive housing and/or other appropriate assistance.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

The CoC has an affordable housing database and/or housing locator staff to assist persons across CoC projects with housing search and placement, landlord/tenant mediation, etc.

Choose one: 1 - Insufficient; 2 - Somewhat Insufficient; 3 - Neutral; 4 - Mostly Sufficient; 5 - Sufficient

Insufficient 1 2 3 4 5 **Sufficient** **Unknown**

1 2 3 4 5 Unknown

Comment:

Coordination with mainstream resources: HUD funded CoC work deliberately and conscientiously to connect their clients with all community available resources. The CoC lead/primary decision group is engaged with many of these entities with some serving on the board. However, an integrated coordination of the services provided is yet to be realized but is a goal. 211 is a widely used avenue for information on local services and resources available to individuals and families experiencing a housing crisis, however it does not provide assessment for services or triage. It is also the entry point into the local HPRP program, determining diversion as an option, HPRP eligibility and enrollment.

4.3. People who are homeless or at risk of homelessness in the community have access to relevant community-based services and mainstream resources in the community.

CoC projects systematically assess persons who are homeless or at-risk of homelessness for potential referral to community-based services and mainstream resources.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree 1 2 3 4 5 **Strongly Agree** **Unknown**

1 2 3 4 5 Unknown

Persons who are homeless or at-risk of homelessness can easily navigate and access (as needed and appropriate):

	Disagree	1	2	3	4	5	Agree	Unknown
Employment training/work supports		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
TANF assistance		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Food Stamps/Supplemental Nutritional Assistance Program (SNAP)		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Medicaid		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Social Security Administration assistance (SSI, SSDI, etc.)		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

Veterans Affairs (VA) general assistance (Medical Benefits, Cash Assistance)	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>	Unknown <input type="radio"/>
VA targeted assistance for the homeless (VASH, VA Per Diem)	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>	Unknown <input type="radio"/>
Other state/locally funded services for Veterans	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>	Unknown <input type="radio"/>

(continued) Persons who are homeless or at-risk of homelessness can easily navigate and access (as needed and appropriate):

	Disagree	1	2	3	4	5	Agree	Unknown
Local Housing Authority(ies) rental assistance (Housing Choice Vouchers, Public Housing, etc.)		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Other permanent affordable housing (subsidized or unsubsidized)		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Healthcare for the homeless services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Other healthcare services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Mental health services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Substance abuse treatment services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Youth services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input checked="" type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>
Domestic violence services		1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input checked="" type="radio"/>	5 <input type="radio"/>		Unknown <input type="radio"/>

Comment:

4.4. The CoC as a whole has sufficient knowledge and capacity to provide housing and services.

Agencies in the community have sufficient knowledge and capacity to develop and operate services and housing for homeless persons.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

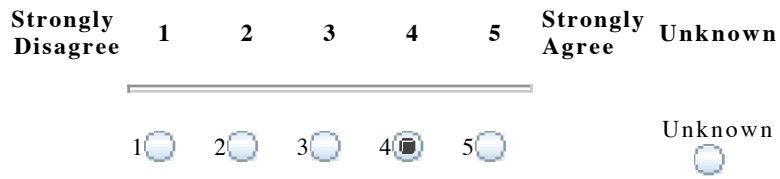
CoC projects use nationally recognized best practice models and evidence-based practices to provide effective services and housing for homeless persons or persons at-risk of homelessness.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree

Strongly Disagree	1	2	3	4	5	Strongly Agree	Unknown
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>		<input type="radio"/>

CoC projects typically meet or exceed HUD's national performance goals/objectives and local goals/objectives.

Choose one: 1 - Strongly Disagree; 2 - Disagree; 3 - Neither Agree or Disagree; 4 - Agree; 5 - Strongly Agree



Comment:

Providers comments: We have sufficient knowledge pre HEARTH -- we are committed to providing sufficient knowledge and capacity to the provider network to embrace the objectives of HEARTH. The providers have experience. Permanent housing options for providers is severely limited by local PHA practices regarding issuance of vouchers. The CoC has not been a strong advocate for increasing capacity for PH options. Provider practices and models of service are project based and have room to develop into being a system based approach. The HUD national objectives being met are those currently within the CoC SHP objectives (exiting TH to PH; employment at exit; increase CH units etc...). HUD objectives pursuant to HEARTH are not being met, although the primary decision group is determined to foster practices and models of service delivery that will achieve this coupled with moving providers to a more formal and accountable system delivery of service.