

Toledo Lucas County Homelessness Board
1946 N. 13th Street – Suite 437
Toledo, Ohio 43604
Executive Board Meeting
September 24, 2014

In Attendance: Craig Gebers, Scott Sylak, Milan Voska, Jane Moore, Michelle Isaacs, Rodney Schuster, Dave Rejiester, Mike Badik, Paul Tecpanecatl, Julie Embree, Jodi Gross, Robert Stevens, Shelly Ulrich, Karen Wu.

Staff: Tom Bonnington

Presenters: Lisa Flynn (Family House), Bianca Guerra (UW-CA), Erin Goff (UW-CA), Tammy Holder (Beach House), Joe Habib (SPCC)

Minutes: Richie Sutherland (HMIS Administrator)

08:31 Meeting called to order
No financial reports

8:34 New business

1. Abila MIP rep to replace the Sage system; most user friendly liked, True fund accounting, Total Cost is 12,000, much less for ongoing, \$4000 to purchase, more migratory work from Sage, discussed with Peter Ujvagi, We cannot become a unified funding agency until we have a stronger funding software. IMP is recommended by Nancy and Tom

2. Budget for 2015 (includes \$18,000 from county, tentative), needs to be run through executive committee

3. Joining Rotary: access to more members to the community, better resources available, President is willing to sponsor; “get more involved in the community.
Craig: More visible in the community. Value of awareness; get our name out weekly cost is \$15 for lunch, Jane says the meeting attendants pay for their own lunch. Rodney: 60% attendance, lots of meetings by communities;
Motion to join rotary (Paul) second (Roberts) No opposed. Motion passes.

4. Craig: End dates on Board Member terms; asking them to continue.
Jodi and Vanessa filled vacant seats
Scott Sylak and Peter Ujvagi 3rd term. Scott’s term began January of 2011. Conflict of interest for Scott; Tom says HEARTH recognizes conflict of interests; not having Scott on the board is not good for the community; Restricted on Funding (for MHB, NPI, TASC, SPCC) but can contribute to other topics; Commissioners concerned about addressing the conflict.
Decision by end of ?

5. Paul: Marketing Committee: his graphic designer, redo the logo, discount \$300-\$500
Craig: Marketing outreach, rebranding
Jane: Is there a better way to communicate, Name change (Housing Solutions), do it Big.
No recommendations.
Craig: Back to marketing committee
Michelle: didn't we talk about re-orchestrating the mission?
Scott: Need to reengage and change

6. Presentations

8:55 CA—Erin Goff and Bianca Guerra
General: 211, free tax prep, CA, etc;
Handout: vision statement; What is Coordinated Assess; History Feb 25th 2013, ES shelters; funded through CoC; Prevention/Diversion; Rehousing assessments were added at a later date; July 1st 2014, back to shelter intakes; benefits: speed access, 24/7 access, 211→#1→CA (day); night (home workers via HMIS), maximize services, similar solutions for similar; reduced users; who is best equipped to help callers; clients might have other needs (mental health, food, etc); serve other needs for many different counties, not just Lucas; calls from individuals, shelters, service provider (social worker); starts HMIS record; clients can walk in for services; safety assessment(emergency response)→Housing crisis Assessment(Determine if diversion is possible)→resources/advocate provided to keep them in their housing (after hours not all advocacy is available)→Shelter Intake
Success Stories (included in packet)
Monthly Report (2nd packet): Significant increase; calls now come straight to CA (Mainstream resources); Rehousing report (now defunct);
Question: Paul: Transportation issue (from shelter) and Access to Shelters; Bianca: We contact shelter; Erin: we can fund transportation, cab;
Rodney: past limit for funding; Erin \$5000 grant, when it runs out, it runs out; Paul: talk of offering assistance; Scott: Is the entire screening process done each time? Erin: No, just initial time. Once in shelter; reentry, we still have access.
Scott: 211 covers multiple counties; any idea how many are diverted from other counties into our shelters. New York homeless come here ...they Hear they can get housing here. Wood County doesn't have a shelter, can be diverted here.
Karen: how long for their initial assessments? Bianca: 3-5 minutes, but might be longer if diversion is possible. Karen How many information referral specials; 3 CA 3 Others and 8 teleworkers, some part time for seasons
Craig: No other questions closed; contact information

7. 9:15 FH: Renee Palacios and Lisa Flynn

Largest shelter in NWO, second largest in OHIO, 36 rooms, 107 beds;
Intake→Strengths, barriers, challenges, 90 day stay, Case Management; we offer support: DV

edu, Parenting support groups, financial, nutrition, full scale computer lab (resumes), Experience Works, full library (bond and decompress), to treat them as people and bonding within family. 70 kids (average age is 4 years old), 25 years old, CA coming back to FH (eliminated security contract, hired our own staff), HMIS piece is done overnight (3rd shift). Creating a kitchen: Had a food service (2.85 per person); Port authority grant for appliances; other grants for kitchen. Working with Toledo Public Schools sees the benefits of preschool in FH. Education plus daycare

Jane: Full day; yes

Craig: JFS for services; not yet

Rodney: sustainability for the Kitchen? No, councilman Ford wanted the kitchen; so hoping

Craig: assess food stamps and prepare own food? Yes. They've always had the option to use their own; but we're giving them another option.

Other pieces in the works...

HMIS Numbers with Lisa: 53 day stay. We don't know what the problem was. Now 43 days; we're not sure why. CA is amazing in their diversion; we're getting the people with most barriers; no support; addiction, etc.

Questions:

Scott: Experience with Mental Health Providers? Renee: dismal-Constant talk at TAAEH. Need better and consistent support. In house support...writing grants for in house support. NAMI volunteer support (support groups). We've had to kick people out because of their behavior.

Shelly: AOD(?) or Mental Health is the problem? Not our forte

Scott: Before they're getting treatment; are people receiving treatments and meds within the length of stay. We give them tokens and they say they went to their appointment

Craig: Who at Zepf, Jennifer Moses

Jane: Not the capacity of the MH System; but maybe attitude/atmosphere/culture; now is harder to get help. Can't make them go

Craig: Wrap around services; When you're homeless is a crisis; crisis teams. Talk internally to Zepf; Recovery to Work project; Meet with Renee to talk about

Scott: everyone is Medicaid. No money issue. It's personnel issue.

Craig: Dialogue

Shelly: It's a CoC wide issue.

8. 9:30 SPCC: Joe Habib & Alan Ronda

Overview: downtown, shelter houses 35 singles; 30 males/5 females; Lunch program 12-130 daily; social workers available; SPCC can be used for mailing address; SSI trustees checks, we budget for them; 12 individuals; PSH at same location 60 units; winter crisis program (Jan-Mar or as long as funded) overnight program

Changes: Align with Housing First; Intake, meet as groups (life skills, etc); eliminated these groups due to limited human resources; Length of stays; Paper work...no placed to be housed, additional requirements (A&D treatment, anger management, verification of income, etc.) 16 individuals SPDAT at PSH, but no housing, 8 for RRH, but no housing; Dead End. What do we do about it?

9. 09:45 LAP: Janelle Addie

60 night stay. 1990's; trends of shelter: Younger single mothers, larger families; no Income, no employment history, no education level, no support; self-esteem class; no social skills (disrespect), household cleaning skills training; tenant readiness workshop; parenting skills classes (weekly); financial classes (monthly); healthy relationship workshop (6 weeks); continue relationship with Bethany House for DV (monthly); Title I; Mercy Nursing College doing classes with houseguests (30-35 days) dropped because they don't stay because of rules)

Housing stagnant (no placement); funds for arrearages; subsidized housing restrictions, it's long, unpaid balances; HMIS Visibility Issue;

Questions- Scott: where do they go when they leave for rules; is it a screening issue. Manipulate the system? Sense of Entitlement. Sign House Rules. Trainings are mandatory; you watch your kids.

Julie: Can the process be finessed to make the stay longer?

Janelle: Bianca tells them.

Tammy: Multiple reasons.

Rodney: balance between shelter and remove barriers, and be independent; Entitlement to Housing

Julie: When the weather gets cold and the shelters are filled, what are we going to do? What are the gives in the system?

Renee: Yes. Groups to make clients accountable. Reason to excuse you from the program. Rules and Structure. Set those expectations.

Julie: HCN Group to adjust quickly.

10. 10:00 BH: Tammy Holder

Handout; 9 years at BH, ED for 6 years. 93 Years...History; Golden Rule; what we do at BH is goal directed; goal aligned; clients decide their goals, Strategic plans is to get them housed; Expectations...compassion verses responsibility; redirect back to goals. They are extremely flexible. Goal Groups...hear their peers accomplishing things. Challenges: programs changing; rapid rehousing; Housing First Model. Need to get their needs met by the community. Constantly changing...sustainability for the community. Goal Directed Alignment. Hand out for Fund Raising Event.

YWCA—Tabled until next meeting.

10:14 Craig: Greatly appreciated

Next meeting: November 26th, 2014

10:15Adjourn