



Emergency Housing Vouchers Program Q&A

1- What are Emergency Housing Vouchers (EHVs):

The American Rescue Plan Act allowed the Department of Housing and Urban Development (HUD) to allocate additional vouchers to Lucas Metropolitan Housing (LMH) through an allocation formula designed to direct emergency vouchers to the PHAs operating in areas where the EHV's eligible populations have the greatest need while also considering PHA capacity and the requirement to ensure geographic diversity, including rural areas.

2- Who can benefit from the EHV:

The EHVs are provided to help assist individuals and families who are:

- (1) homeless,
- (2) at risk of homelessness,
- (3) fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or
- (4) recently homeless.

3- Who should I call for more information?

Individuals experiencing homelessness or who are at risk of homelessness may contact United Way 2-1-1 to receive more guidance and information.

4- How can I benefit from this program?

211's Coordinated Access Navigators will work with individuals offer appropriate supports based on each caller's individual needs. Once assessed as eligible for the program, the intake of applicants will be performed by the Toledo Lucas County Homelessness Board (TLCHB) who after completing the initial eligibility process will refer the clients to the LMH for the EHV issuance.

5- How long it will take for LMH to issue the Emergency Housing Voucher?

Once the referral and application packet is received from the TLCHB, and after confirming that all documents are in order, LMH will immediately issue the voucher to the applicant.

6- What information do I need to provide?

Applicants will need to provide the following information:

- (1) LMH HCVP Application
- (2) Eligibility certification (homeless certification/domestic violence certification/human trafficking certification)
- (3) Identification and income verification documents, including:
 - a. Birth certificates for all persons on application
 - b. Social Security Cards for all persons on application
 - c. Picture ID for all persons over the age of 18 on application
 - d. Signature from applicants over 18
 - e. Citizenship/ Alien status for persons born outside of the U.S.
 - f. Proof of assets for all household member (documents must be dated 30 days or less)
 - g. Proof of income for all household members (documents must be dated 30 days or less), including but not limited to:
 - i. TANF, Social Security, SSI, Employment, Unemployment, Child support, Retirement or disability pension benefits; VA benefits; Alimony; Bank interest; Dividends; other sources of income

7- What additional benefits can I receive?

If you receive a EHV, you may also be eligible for the following additional assistance:

- (1) Housing Search Assistance
- (2) Application Fees
- (3) Security Deposits
- (4) Utility Deposit Assistance/ Utility Arrears

- (5) Moving Expenses
- (6) Renter's Insurance
- (7) Tenant Readiness Services
- (8) Household Items

8- What does Housing Search Assistance mean and what additional supports does it provide?

- (1) Support eligible individuals and households in completing and applying for supportive documentation to accompany admissions application to LMH (i.e., self-certifications, birth certificate, social security card, etc.).
- (2) Help individual families identify potentially available units during their housing search, including physically accessible units with features for family members with disabilities, as well as units in low-poverty neighborhoods,
- (3) provide transportation assistance and directions to potential units,
- (4) conduct landlord outreach,
- (5) assist with the completion of rental applications and PHA forms,
- (6) help expedite the EHV leasing process,
- (7) assistance in identifying barriers to leasing (e.g., low credit score, evictions history) and support strategies to address these barriers.

9- I work for a homeless service provider or other social service provider—how can I obtain more information on behalf of my clients?

Homeless service providers have access to this resource by virtue of their formal participation in the Continuum of Care's Coordinated Entry (CE) system. Agencies not currently participating in the Continuum of Care's CE system may learn more about how to participate by contacting the Toledo Lucas County Homelessness Board.